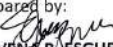



FORM A-1  
**DETAILS OF DELIVERY UNIT/OFFICE PERFORMANCE INDICATOR AND TARGETS**  
*(Note: Same form to be used for submitting 2022 Accomplishments)*

LWD NAME: **KAPATAGAN WATER DISTRICT**

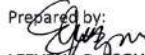
| Major Final Output/ Responsible Units (1)     | Performance Indicator 1 (2)   | FY 2022 TARGET for Performance Indicator 1 (3)  | FY 2022 ACCOMPLISHMENT for Performance Indicator 1 (4) | Performance Indicator 2 (5) | FY 2022 TARGET for Performance Indicator 2 (6) | FY 2022 ACCOMPLISHMENT for Performance Indicator 2 (7) | Performance Indicator 3 (8) | FY 2022 TARGET for Performance Indicator 3 (9) | FY 2022 ACCOMPLISHMENT for Performance Indicator 3 (10) |
|---|---|---|--|-----------------------------|--|--|-----------------------------|--|---|
| <b>A. Performance Results</b>                 |   |   |  |                             |  |  |                             |  |   |
|   | Access and Coverage   | 93%   |  | Reliability                 | 100%   |  | Adequacy                    | 2.24:1   |   |
| <b>B. Process Results</b>                     |   |   |  |                             |  |  |                             |  |   |
|   | Quality of Service  | 100% Compliant to CPS   |  |                             |  |  |                             |  |   |
| <b>C. Financial Results</b>                   |   |   |  |                             |  |  |                             |  |   |
|   | Collection Efficiency   | 95.5%   |  |                             |  |  |                             |  |   |
|   | Current Ratio   | 4.8:1   |  |                             |  |  |                             |  |   |
|   | Positive Net Balance in the Average Net Income for twelve (12) months | P254,968.63   |  |                             |  |  |                             |  |   |
| <b>D. Citizen/Client Satisfaction Results</b> |   |   |  |                             |  |  |                             |  |   |
|   | Customer Satisfaction   | 1.) 100% Compliant To EODB; 2.) 100% Complaints are responded; 3.) 3,500 Service Request received |  |                             |  |  |                             |  |   |


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 Accounting Processor - A

  
**ENGR. WILSON O. SIENES**  
 Engineering Assistant - A

Approved:  
  
**CLAIR GREBERN U. ELUMIR**  
 General Manager

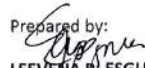
| Performance Indicator 4 (11) | FY 2022 TARGET for Performance Indicator 4 (12) | FY 2022 ACCOMPLISHMENT for Performance Indicator 4 (13) | Performance Indicator 5 (14) | FY 2022 TARGET for Performance Indicator 5 (15) | FY 2022 ACCOMPLISHMENT for Performance Indicator 5 (16) | Performance Indicator 6 (17) | FY 2022 TARGET for Performance Indicator 6 (18) | FY 2022 ACCOMPLISHMENT for Performance Indicator 6 (19) |
|------------------------------|---|---|------------------------------|---|---|------------------------------|---|---|
| COVID-19 Response Measures   | 100%  |   | Non-Revenue Water            | 30%   |   | Potability                   | 100%  |   |
|                              |   |   |                              |   |   |                              |   |   |
|                              |   |   |                              |   |   |                              |   |   |
|                              |   |   |                              |   |   |                              |   |   |
|                              |   |   |                              |   |   |                              |   |   |

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 General Manager

| Performance Indicator 7 (20) | FY 2022 TARGET for Performance Indicator 7 (21) | FY 2022 ACCOMPLISHMENT for Performance Indicator 7 (22) | Performance Indicator 8 (23) | FY 2022 TARGET for Performance Indicator 8 (24) | FY 2022 ACCOMPLISHMENT for Performance Indicator 8 (25) | Performance Indicator 9 (26) | FY 2022 TARGET for Performance Indicator 6 (27) | FY 2022 ACCOMPLISHMENT for Performance Indicator 9 (28)   | Remarks (29) |
|------------------------------|---|---|------------------------------|---|---|------------------------------|---|---|--------------|
| Reliability of Service       | Major leaking 1-2hrs Minor leaking 30mins       |   | Staff Productivity Index     | Category C; 131:1                               |   | Water Quality Reports        |   | Submits Bacteriological Reports and Chlorine Residual Reports Monthly; Physical & Chemical Reports Yearly |              |
|                              |   |   |                              |   |   |                              |   |   |              |
|                              |   |   |                              |   |   |                              |   |   |              |
|                              |   |   |                              |   |   |                              |   |   |              |
|                              |   |   |                              |   |   |                              |   |   |              |
|                              |   |   |                              |   |   |                              |   |   |              |

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