

FORM A-1

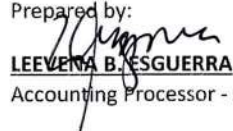
**DETAILS OF DELIVERY UNIT/OFFICE PERFORMANCE INDICATOR AND TARGETS**

*(Note: Same form to be used for submitting 2023 Accomplishments)*

LWD NAME: **KAPATAGAN WATER DISTRICT**

Major Final Output/ Responsible Units (1)	Performance Indicator 1 (2)	FY 2023 TARGET for Performance Indicator 1 (3)	FY 2023 ACCOMPLISHMENT for Performance Indicator 1 (4)	Performance Indicator 2 (5)	FY 2023 TARGET for Performance Indicator 2 (6)	FY 2023 ACCOMPLISHMENT for Performance Indicator 2 (7)	Performance Indicator 3 (8)	FY 2023 TARGET for Performance Indicator 3 (9)	FY 2023 ACCOMPLISHMENT for Performance Indicator 3 (10)
<b>A. Performance Results</b>									
	Access and Coverage	93%		Reliability	100%		Adequacy	2:1	
	Quality of Service	100% Compliant to CPS							
<b>C. Financial Results</b>									
	Collection Efficiency	95.0%							
	Current Ratio	2:1							
	Positive Net Balance in the Average Net Income for twelve (12) months	P16,000.00							
<b>D. Citizen/Client Satisfaction Results</b>									
	Customer Satisfaction	1.) 100% Compliant To EODB; 2.) 100% Complaints are responded; 3.) 3,000 Service Request received							

Prepared by:

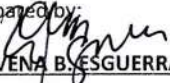
  
**LEEVERA B. ESGUERRA**  
Accounting Processor - A


  
**ENGR. WILSON O. SIENES**  
Engineering Assistant - A

Approved:

  
**CLAIR GREBERN U. ELUMIR**  
General Manager

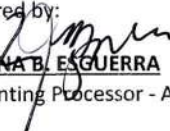
Performance Indicator 4 (11)	FY 2023 TARGET for Performance Indicator 4 (12)	FY 2023 ACCOMPLISHMENT for Performance Indicator 4 (13)	Performance Indicator 5 (14)	FY 2023 TARGET for Performance Indicator 5 (15)	FY 2023 ACCOMPLISHMENT for Performance Indicator 5 (16)	Performance Indicator 6 (17)	FY 2023 TARGET for Performance Indicator 6 (18)	FY 2023 ACCOMPLISHMENT for Performance Indicator 6 (19)
Water Safety Plan	100%		Non-Revenue Water	30%		Potability	100%	

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 Engineering Assistant - A

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 General Manager

Performance Indicator 7 (20)	FY 2023 TARGET for Performance Indicator 7 (21)	FY 2023 ACCOMPLISHMENT for Performance Indicator 7 (22)	Performance Indicator 8 (23)	FY 2023 TARGET for Performance Indicator 8 (24)	FY 2023 ACCOMPLISHMENT for Performance Indicator 8 (25)	Performance Indicator 9 (26)	FY 2023 TARGET for Performance Indicator 6 (27)	FY 2023 ACCOMPLISHMENT for Performance Indicator 9 (28)	Remarks (29)
Reliability of Service	Major leaking 1-2hrs Minor leaking 30mins		Staff Productivity Index	Category C; 120:1		Water Quality Reports	Submits 'Bacteriological Reports and Chlorine Residual Reports Monthly; Physical & Chemical Reports Yearly		

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